



IT TAKES A GREAT

community...



Fayetteville Public Library

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FAYETTEVILLE PUBLIC LIBRARY

217 E. Dickson Street
Fayetteville, AR 72701
(479) 571-2222
www.faylib.org

On the cover bottom left to right: Diane, Young Sun, Kabin, Olivia, and Emily enjoy activities in the Children's Library.

It's almost moving day...

IN A FEW SHORT MONTHS, FAYETTEVILLE'S DREAM WILL BECOME A REALITY — a beautiful new library on the corner of School and Mountain Streets, just two blocks west of the town square.

Measuring 88,000 square feet, the state-of-the-art building is triple the size of our current facility on East Dickson Street. And, while our much-loved older edifice has served us well for nearly 50 years, there's little doubt that the hundreds of Fayetteville citizens who crowded the early planning sessions — and the thousands who voted for a temporary one-cent sales tax to pay for the new building — knew exactly what they were doing. Since 1997 the number of library cardholders has more than doubled, our collection has grown by more than half, annual circulation has shot up from 271,000 to 644,000, program attendance has doubled and library visits have increased 182%.

With the commitment of Fayetteville citizens, FPL has begun to approach the capacity of libraries in our benchmark communities. University towns such as Columbia, Missouri, or Iowa City* expect top-flight libraries that offer a full range of information and services, world-class collections, cutting-edge technologies such as the latest academic and business databases, plus a broad array of children's and adult programming to address increasingly diverse communities.

It's a plateful. But here are few of the indications that we're on the right track in 2003 (see pages 4-5 for a complete rundown):

- FPL was one of five libraries nationwide to receive a Special Mention from *Library Journal*, part of the magazine's Library of the Year Award.
- The FPL Foundation announced a \$2-million gift from Fayetteville resident Barbara Tyson, naming the new Randal Tyson Children's Library after her late husband.
- In October, FPL Executive Director Louise Schaper received the Third Annual 21st Century Librarian Award.
- FPL received the Altrusa International Environmental Award, recognizing the new Blair Library's environmentally sophisticated design.

All encouraging signs. But there's no time to rest on past accomplishments.

The FPL Foundation established a target of \$6 million for its endowment — funds need to help operate the new library at the level our citizens expect. We're well on our way to raising that amount, but a significant funding gap remains. Now's the time to step forward and give generously.

On October 9, 2004, opening day at the new Blair Library, there'll be celebrations galore — and for good reason. Between now and then, let's go the extra mile-and-a-half and make Fayetteville's library one of the best in the world.

See you next year — in the new Blair Library!



LOUISE SCHAPER
EXECUTIVE DIRECTOR



LOUIS GOTTSPONER
PRESIDENT, BOARD OF TRUSTEES

* Please see page 2 for a list of benchmark cities and comparisons.

2003 Financials and Performance Measures

Operating and Materials Revenues

FISCAL YEAR 2003

City of Fayetteville	\$ 808,392
City of Fayetteville	
CIP Capital items	\$ 0
City of Fayetteville	
CIP Books	\$ 165,000
City of Fayetteville	
Block Grant	\$ 33,000
City Total*	\$ 1,006,392
Contributions	\$ 65,226
Washington County	\$ 681,122
Fayetteville City Millage**	\$ 642,523
Fines, Fees & Other	\$ 100,884
Grand Total	\$ 2,496,147

*City of Fayetteville also provides a building with a fair rental value of \$319,960.

**Millage money collected in current year is used to fund the following year.

Library Ratios and Peer Comparison

MEASURE FOR CITIES 50-99,000	FPL 2003	NATIONAL AVERAGE 2002 ¹
Library holdings per capita	2.97	3.2
Annual visits per capita	9.3	5.3
Reference transactions per capita	1.0	1.1
Collection turnover	3.74	2.70
Circulation per capita	11.1	8.6
Percent population with library card	65%	60.1%
Book/materials expenditures per capita	\$5.50	\$4.73
Annual expenditures per capita	\$32.26	\$32.78

¹ From Statistical Report 2003: Public Library Data Service, Public Library Association, Chicago, 2003.

Library Expenditures

JANUARY 1, 2003 – DECEMBER 31, 2003

Salaries and Benefits	\$1,116,578
Operations	\$ 310,474
Library Materials	\$ 319,268
Capital Outlay	\$ 126,074
Total	\$1,872,394

2003 Library Measures

POPULATION SERVED (2000 CENSUS)

Fayetteville	58,047
Washington County	157,715
Library Cardholders	37,571
Overall Program Attendance	29,361
Children's Programs	25,304
Materials Owned	172,198
Periodicals	371
Reference Questions Answered	56,585
Use of Materials (Circulation)	644,312
Children's Materials	197,150
Visits	541,785 ¹
Volunteer hours	10,664
Staff (Full-Time Equivalent)	31.45
Staff with M.L.S. degree	6

¹The four exterior entrances cause a slightly inflated number.

City Library Benchmark Comparisons (WITH CITIES THAT HOST MAJOR STATE-FUNDED UNIVERSITIES)

CITY	POPULATION 2002	OPERATIONS EXPENDITURES 2002 (IN MILLIONS)	HOURS OPEN 2002	FTEs 2002	EXISTING BUILDING (SQ. FEET)	PLANNED BUILDING (SQ. FEET)
Fayetteville, AR*	58,047	\$1.6	60	30.5	31,500	88,000
Lawrence, KS	83,495	\$2.1	73	42.4	45,000	N/A
Urbana, IL	36,395	\$2.3	70	45.2	25,000	N/A
Ames, IA	61,539	\$2.5	64	51.6	50,000	N/A
Denton, TX	95,215	\$3.1	64	43.5	35,000	N/A
Iowa City, IA	83,620	\$3.9	72	40.0	47,000	81,276
Champaign, IL	67,959	\$4.5	74	65.6	46,000	89,000
Columbia, MO**	84,531	\$5.0	69	60.0	102,000	Opened '02

*Fayetteville is last in expenditures, hours open and number of employees in comparison to benchmark cities hosting a major state-funded university.

**Columbia's library is part of the Daniel Boone system consisting of 1 main, 2 branches and a bookmobile. The operating expenses for the main were calculated based on the main library's portion of circulation, i.e. 83%. FTEs is 60 for main library only; there are 107 total FTEs for the three libraries.

Fayetteville Public Library Foundation

In the fall of 2004 the doors of a monumental building will be opened for Fayetteville residents as the town celebrates the grand opening of its new 88,000 square foot library.

Prior to this building project, the Fayetteville Public Library had no development office. To spearhead the necessary capital campaign to raise funds toward building and endowing the building, the Fayetteville Public Library Foundation was created. With no existing donor base, a \$12,000,000 capital campaign was launched in the spring of 2000 and is ongoing at this time. Led by a volunteer campaign chairperson and the director of development, over \$7.2 million in gifts and pledges have been raised privately through the generosity of over 500 area residents and corporations. This amount includes the two largest gifts ever given to an Arkansas public library, in the amounts of \$3,000,000 and \$2,000,000.

The Capital Campaign

\$12 million

capital campaign to complete building and to
endow the new Fayetteville Public Library



ANN HENRY
CHAIR, CAPITAL CAMPAIGN

\$7,283,848

in private gifts and pledges received as of
December 2003



REBECCA WOOD
DIRECTOR OF
DEVELOPMENT
rwood@faylib.org
479-571-2222

\$19.3 million

from 18-month sales tax September 2000 -
March 2002

“Books are the legacies that a great genius leaves to mankind, which are delivered down from generation to generation as presents to the posterity of those who are yet unborn.”

~JOSEPH ADDISON, (1672-1719) POET, ESSAYIST AND PLAYWRIGHT

Leave Your Legacy with a gift to the Fayetteville Public Library Foundation.
Naming opportunities and donor wall options are still available.

...to build t

"Exceptional libraries exist nationwide.... As we can only choose one library those others we feel are exemplars in the field." FROM THE INTRODUCTION OF THE



"The library is this community's literacy champion, and we want to do all we can to support their outreach efforts."

JOSH PETREE, MANAGER, SIXTH STREET WAL-MART

Jan 3

A \$100,000 endowment to the FPL Foundation by the Imhoff-Anderson family allows the children's staff to plan a separate "read aloud" room in the new Blair Library, while continuing to expand the read aloud collection. Dick Anderson and Karen Imhoff Anderson originally established the collection to support reading, they said, as a "fun family activity." Their gift ensures its future for generations.

Jan 25

Wal-Mart area stores donate \$50,000 to FPL, allowing for the dramatic expansion of the library's childhood, young adult and family literacy programming. New services will include daily story times, writing and drama programs, and an enhanced Teen Advisory Board all designed to have immediate, positive impact on literacy in the community.

Feb 27

The FPL Foundation Capital Campaign announces a \$2-million gift from Fayetteville resident Barbara Tyson to name the new Children's Library after her late husband. The Randal Tyson Children's Library will feature a technology center, storytime room, comfortable seating areas and a greatly expanded collection. Mrs. Tyson's extraordinary gift is the second largest

ever made to a public library in Arkansas.

May 15

FPL receives the Altrusa International Environmental Award

recognizing the new Blair Library's environmentally sophisticated design, including such features as a "cool roof" that will reflect the summer sun, maximum use of natural light, motorized shading devices, advanced insulation techniques, and a large underground cistern to gather runoff water for irrigation purposes. "The award also honors the library

for registering for the U.S. Green Building Council's LEED (Leadership in Energy and Environmental Design) certification in 2001, the first building in Arkansas to do so."

May 20

The Fayetteville City Council votes to turn FPL into an independent municipal library. Effective at year's end, FPL will operate independently of the Washington County Library System (WCLS), though county residents will remain eligible for free FPL library cards. Library materials will continue to

flow between FPL and WCLS under a special interlibrary loan agreement. Independent status will allow FPL to take full advantage of technological advances needed to run the new Blair Library.

June 1

FPL is one of five libraries nationwide to receive a Special Mention from Library Journal in the run up to the magazine's annual Library of the Year Award, which goes to the library that best demonstrates outstanding community service, creativity, and leadership in the field.

"Thank you, Crossland Construction!"

WORDS ON A BANNER PRESENTED TO CONSTRUCTION WORKERS BY CHILDREN

...this library.

...for our award, we take this space to acknowledge
 THE Library Journal's "SPECIAL MENTION" AWARD CATEGORY.



"The Imhoff-Anderson Read Aloud Collection is a jewel in our library."

LOLLY GREENWOOD, CHILDREN'S LIBRARIAN

Sept 13

Over 350 people gather on this soggy Saturday morning to witness the "topping out" of the Blair Library. A short ceremony features remarks by Mayor Dan Coody; FPL's Executive Director, Louise Schaper; FPL Foundation director, Jim Blair; FPL Capital Campaign chair, Ann Henry; MS&R LTD project manager, Sean Wagner; and Crossland Construction project manager, John Priest. In a moving finale, the final beam is signed

and hoisted into place carrying an evergreen tree and an American flag.

"Punctuating" the topping out ceremony, FPL unveils its new logo, an exclamation point formed by standing a book on its spine over a simple white disc. Created by Doxa Total Design Strategy, the mark reflects the collective passion and excitement of FPL's staff and the library's ardent community of supporters.

Oct 17

Louise Schaper, FPL Executive Director, receives the Third Annual 21st Century Librarian Award from Syracuse University's School of Information Studies, a student-run program that rewards social awareness, community impact, promotion of effective technologies, and demonstrated commitment to the free flow of information. Schaper delivers a talk to the students entitled "Lemmings or Lions: The Choice is Ours."

Nov 1

FPL announces a pair of Community Development Block Grants from the City of Fayetteville. A \$13,000 grant will expand the Spanish language and literacy collection and add programming that celebrates Hispanic heritage. A second grant for \$20,000 will fund "adaptive technologies," making computer use possible—or easier—for people with disabilities.

Nov 11

Ann Henry, chair of FPL's Capital Campaign, is named Volunteer Fundraiser of the Year by the Northwest Arkansas Chapter of American

Fundraising Professionals. Since 2001 Ann has dedicated thousands of hours and helped raise over \$7 million to build and endow the new Blair Library.

Dec 11

FPL launches Polaris, its new online catalog, with vastly improved features. At home or in the library patrons can access enriched data about books, CDs or DVDs. Patrons can easily view their records, hold and renew items, get email reminders, create a "personal account". Back-end features enhance the circulation and technical processing functions. Plus FPL introduces a whole new look to its web page.

Dec 30

The Friends of the Fayetteville Public Library announce a \$30,000 gift to help fund the opening-day collection at the new Blair Library.

Dec 31

For the sixth year in a row, library measures grew at a double-digit rate. Circulation is up 11%, cardholders up by nearly 20%, attendance at the Summer Reading Program up 14%. In seven years, most usage measures have doubled or tripled.

Contributors to the FPL Foundation in 2003

THE FAYETTEVILLE PUBLIC LIBRARY FOUNDATION WOULD LIKE TO THANK THE FOLLOWING CONTRIBUTORS. As result of their gifts and support, the library is able to provide countless opportunities to all who walk through its doors. The gifts listed below represent all 2003 contributions, including memorial gifts, programming gifts, collection improvement, and capital campaign gifts. Those marked with an asterisk (*) represent payments made in 2003 on larger pledges to the capital campaign.

\$500,000 to \$1,000,000

James B. Blair*
Barbara Tyson*
Willard and Pat Walker Charitable Foundation

Malcolm and Ellen Hayward
Ann and Morriss Henry*
Lester and Elizabeth Howick

Charles and Brenda Brannan
Donald and Debbie Brown
Holly and Marty Bryan

LaNita Gonzalez
Rick and Carole Green
Lolly Greenwood
Robert D. Groom

Modern Literature Club
Mary Ellen and James Moore
Mary Margaret Morton

Kathy Stevens
Kelly and Boyd Stiegman
Charlene Stiegman
Ruth Stock

\$10,000 TO \$99,000

Bank of Fayetteville*
J.B. and Jonelle Hunt
Greg and Hannah Lee*
Bob and Linda McBride
Clark and the late Marie McClinton*
Louise and Len Schaper*
Wal-Mart Sam's Club Foundation
Carolyn F. Walton*

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Paul and Linda Pinneo
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Ozark Wireless Society
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Sue and Bob Taylor
Barbara G. Taylor*
Doug Thompson
Kellie Thompson
Virginia Tiemann
John and Gail Tolleson*
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\$1,000 TO \$9,999

Richard and Karen Anderson*
Margaret B. Anderson*
Katherine Baltz
Woody Bassett*
W. W. "Bill" B. and Marynm Bassett*
Martha and Hugh Brewer*
Lorraine and Dennis Brewer*
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Jere and Jen Steiner
Stephens Inc.

Friends of the Fayetteville Public Library

THE FRIENDS HAD A TERRIFIC YEAR IN 2003. Membership was up, including Lifetime Membership for those who contributed \$500 or more. Book donations to the Friends Bookstore increased, as did overall sales, which topped \$12,600 for the year, and the Annual Holiday Silent Auction raised \$2,200. The Friends provided crucial funds for the topping out ceremony in September, author talks by Rick Bragg and Robert Ford, and the hugely popular Summer Reading Program in the children's library. With Friends' help, the library's audio-visual collection continued to grow steadily in 2003.

Finishing the year with a generous wallop, in December the Friends Board announced a donation to the library of \$30,000 to help fund the opening day collection of the new Blair Library. Once more, this dedicated group gave new meaning to the word "friend." Their hard work is vital and very, very much appreciated.

LIFETIME MEMBERS

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Mr. James Blair
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Sandy Pringle-Young
Len Pruitt
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*For period from June 1, 2002 through Feb. 27, 2004

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Charles Richardson
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Ira Rocchi
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Pat Donat
Genie Donovan
Julie Dorough
Valentin Dubois**
Amanda Eaton**
Tiffany Edwards
Madison Farrish**
Bettye and
Ted Fellingner
Carol Florida
Charlie Fowler
Theresa Fretueg
Pat Friar
Art Fry
Elena Gill
Genny Golden**
Joshua Gray
Lucia Griffith
Zach Guynn
Doug Hall
Stephanie Hamblem
Valerie Harlan
Islen Harris**
Harmony Heath
Casey Herring**
Michelle Hightower
Jan Hixson
Peggy Hoffman*

Anna Holdorf
Judith Hudson
Julie Hughes
Josh Johnson**
Ackland Jones
Hannah Karnbach
Jaya Kilambi
Kate Kluttz
Kimmery Kobe**
James Koch
Bob Kohler
Georgia Kunze
Jake Lamkins (sp?)
Nan Lawler
Tiffany Lewis
Fran Lipton
Mary Loots
Rick Loots
David Luhn
Marilyn McClelland
Kaylin McCloud
Mason McCloud
DeNiece McNew
Orianna Marquez**
Meredith Martin**
Tiffany Martin**
Wendy Matherly**
Dorothy Metcalfe*
Reva Mills*
Sarah Jo Mosbeck
Josh Mourot
Danielle Napier
Sam Nesbitt**
Adam Norwood**
Vincent Novak
Angela Oldacre
Brandy Pace
Ann Parent**
Jeannie Cabello Penn
Lisa Gayle Petty
David Pincus



Pictured from left: Dana and Christie Clawson, Volunteers of the Month

Donnie Porter
Anne Prichard
Irena Ptaszynski
Michelle Raimer
Bill Reddig
Dottie Reddig
Charles Reynolds
Karen Robbins*
Nancy Robbins
Connie Robinson
Len Schaper*
Kellie Schneider
Laura Shafer
Ray Shipman*
Jennifer Shirley
Steve Singleton
Duncan Skiles
Gene Smith*
Spike Snell**
Betty Solis
Sarah Spiegel**

St. Joseph's
Sixth Grade
Sally Stone
Emily Stuckey
Anita Sulzen
Lee Anna Taylor
Tyler Tennison**
Lynette Terrell
Jordan Thaeler**
Pauline Thiessen
Bonnie Thomas
Christina Thomas
Michael Thomas
Aubrey Thornton**
Jared Thornton**
Val Trent*
Logan VanWinkle
Ruth Vickers
Roger Wagner
Kent Walker**
April Wang
Martha Ward

George Weiss
Amanda Wheaton
JoAnn Whitlatch
Mary Jo Wickliff
Larry Wilks
Jackie Williams
Josh Williams
Lillian Winkler
Steve Winkler
Cathy Yang**
Lynn Yenawine
Weixia Yu
Ping Zhao

*Volunteer of the Month
**Teen Advisory Board

Business & Organizations Support

112 Drive-In
 Altrusa Club
 Altrusa International of Fayetteville
 Animal Medical Clinic
 Arkansas Indymedia
 Arkansas Missouri Railroad
 Arkansas Yoga Center
 Arsaga's Espresso Cafe
 Barnes & Noble Booksellers
 Bassett Law Firm
 Vince Chadick
 Chick-fil-a
 Clarion Inn
 Clunk Records
 Domino's Pizza
 Doxa Total Design Strategy, Inc.
 Dripping Springs
 Embassy Suites
 Eureka Pizza
 Faybles Bookstore
 Fayetteville Garden Club

Fayetteville Parks & Recreation
 Fayetteville High School
 National Honor Society
 Gator Golf
 Greenwood Nationwide Insurance
 Harps Food Stores
 Highroller Cyclery & Trek Bikes
 Hiland Dairy
 Hugh O'Brian Youth Leadership
 Jamerson Forensic Nursing &
 Investigative Services, Inc.
 KUAF National Public Radio
 Loafin' Joe's
 Lokomotion
 Maestri Counseling Services
 Marshall Mitchell's Rockville Rangers
 McDonalds
 Modern Literature Club
 Nates Fun Land
 Noodles
 Ozark Cooperative Warehouse

Ozark Mountain Smokehouse
 Ozark Natural Foods
 Ozark Natural Science Center
 Parker Motors
 Partytime Ponies
 Penguin Ed's Barbeque
 Pepsi Cola
 Radisson Hotel
 Razorback Cinema
 River Bend Farms
 Skate Place
 Sports Park of Arkansas
 Springdale Aquatic Center
 Sweden Creek Farm
 Terra Studios
 Univ. of Arkansas Libraries
 Video World
 Wal-Mart/Sam's Club Foundation
 Wal-Mart Supercenter and
 Neighborhood Market associates
 Wedington Animal Hospital

Volunteers Speakers, Performers, Artists & Artisans

Chris Adams
 Dominic Alvarez
 Amy Bailey
 Kena Bailey
 Gaylah Balter
 Cassandra Barnett
 Gordon Bradford
 David Bragg
 Leslie Brown
 Carl Burgers
 Bill Choat
 City of Fayetteville
 Police, Fire
 and Solid Waste
 Departments
 Jennifer Colonna
 Gary Coover
 Phil Cotterman
 Crossland
 Construction
 Melody DeVere
 Julie Dorrough
 and Gracie
 John DuVal
 EMS
 John Finch
 Jessica Fitzpatrick
 Sharon Gabbard
 Lee Giezentanner
 Bad Girlz
 Chuck Gorden
 Gary Greenwood
 Larry Greenwood
 Ross Greenwood
 Janice Grubb
 Sonia Gutierrez
 E. Lynn Harris

Amy Herzberg
 Jeremy Hess
 Tony Hickerson
 Jerry Hilliard
 Lib Horn
 Tina Houston
 Bob Kohler
 and Otis
 Terry Lawson
 Daniel Levine
 Jon Lindstrom
 Bo Long
 Leah Lucio
 Lebonnyeng Marole
 Richard Maynard
 Curly Miller
 Martin Miller
 Mix 101.9
 Ralph Nesson
 North Arkansas
 Symphony
 Jessica V. Paul
 Dylan Presley
 Michele Privette
 Patricia Relph
 David Rew
 Dusty Richards
 Kimberla
 Lawson Roby
 Lynn Rogers
 Carol Rose
 Judy C. Rownak
 George Sabo
 Len Schaper
 Justin Scheuer
 Lynn Sciumbato
 Bob Skinner

Stephan Skinner
 Jenny Smith
 Joseph Smith
 Fred Spiegel
 Patricia Sullivan
 Suzuki School
 of Music
 Robert Swearingen
 Mike Thomas
 Peggy Treiber
 U of A
 International
 Student
 Organization

Mike Walker
 Katie Warford
 Washington County
 Extension Service
 Roberta Wilson
 Lynn Yenawine
 and Chloe
 Craig Young
 Susan Young
 Sally Zelenka

Pictured clockwise from top right: Authors Kimberla Lawson Roby and E. Lynn Harris sign copies of their books; author and New York Times reporter Rick Bragg speaks in the FPL Community Room; first time novelist and FPL staffer Robert Ford with Jeannine Wagner, conductor of the North Arkansas Symphony Orchestra.





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