Public Input: The library has to close to set up for author visits; it needs a place for lectures, book signings, and concerts.

Recommendation: Addition of a 750 seat multipurpose room. (2030 Master Plan, p.36)
2013 brought Northwest Arkansas, the University of Arkansas and the City of Fayetteville another year of impressive growth and, this year, like most of the previous years, the library’s year-end annual message resonates with a similar theme – steady growth. Across multiple categories, the community’s use of library services and collections is reflected in the numbers: circulation of materials is up 4% to 1,315,594 items. The collection itself has grown by 6% up to 288,038 items, with the digital collection increasing by 54% to 8,324 eBooks. The number of active library cardholders rose 11% to 75,019 and program attendance was up 5% to 70,930. Summer Reading participation alone was up 8% to 4,415. Similar growth patterns can be seen in a variety of other statistics. The message is clear: the people of Fayetteville love their library.

While it would be easy for the library to accept all of the credit for the growth, the truth of the matter is it takes library friends and partners to make such growth possible. Library friends like the 193 volunteers who gave 12,948 hours of their time. Partners like KUAF radio that broadcast live Fayetteville Roots Festival events from the Walker Room, and AETN that collaborated with the library on the Community Cinema Documentary Film series screened in the Walker Room. Partners like Credit Counselors of Arkansas, the University of Arkansas Extension Service, the University of Arkansas School of Economic Education, Head Start and LifeSource that all partnered with the library to create the “Saving Money Makes Cents: Family Financial Fitness” program funded by a $99,315 dollar grant from the FINRA Foundation and the American Library Association.

Growth is encouraging and rewarding to the library staff as we continue to focus on remaining the Best Library in America. But, growth does not come without its challenges and, for the library, the greatest challenge is having the space available to continue to respond to the needs of a growing community. The library’s Board of Trustees recognized this challenge when it formally adopted the updated Fayetteville Public Library 20 Year Master Plan. Led by Jeff Scherer of the architectural firm Meyer, Scherer and Rockcastle, the plan makes clear the need for an 80,000 additional square feet of space in order to serve a community that will grow to 115,00 by 2030. The additional decision by the Board of Trustees to purchase the City Hospital property immediately south of Blair Library for $2,000,000 further demonstrates a recognition of the need to expand.

The library is no stranger to challenges and has historically taken them head-on achieving great results. Both regional and community growth are expected to continue well into the future, and the library has positioned itself to stay ahead of the change. Despite our space limitations, library staff, friends and partners will continue to successfully provide the programming, services and materials Fayetteville has come to expect and demand.

Sincerely,

David Johnson,  
Executive Director

Kim Agee,  
President Board of Trustees
Public Input: - Consider offering more classes from financial to computer to foreign language.

Recommendation: Create a classroom and technical training room to seat thirty participants. (2030 Master Plan, p.30)
# Fayetteville Public Library

## 2013 Library Board of Trustees
Kim Agee, President; Elizabeth Jordan, Vice President; Brenda Boudreaux, Secretary; Maylon Rice, Treasurer; Suzanne Clark; Charles Adams; and Susan Graham

## 2013 Management Team
David Johnson, Executive Director; Sam Palmer, Director, Facilities & Sustainability; Lynn Yandell, Director, Information Technology; Susan Foley, Director, Development; Lolly Greenwood, Director, Youth Services & Outreach; Sharon Daniel, Office Manager; Denise Wax, Manager, Circulation Services; Sarah Houk, Manager, Technical Services; Margaret Burdette, Manager, Volunteer Services; Jonathan Atha, Manager, Building Services; Willow Fitzgibbon, Manager, Adult Services; Stephen Davis, Manager, Accounting and HR; Brandi Holt, Manager, Marketing & Communication; Gwyneth Jelinek, Assistant Manager, Circulation Services; Cailtyn Walsh, Assistant Manager, Youth Services; Heather Robideaux, Assistant Manager, Adult Services; and Shawn Walker, Assistant Manager, Technical Services

## Fayetteville Public Library Foundation

### 2013 Board of Directors
William Jackson Butt II, President; Sallie Overbey, Vice-President; Brock Gearhart, Secretary/Treasurer; Tony Uth; George Faucette; Hershey Garner; Nicole Olmstead; David A. Russell; Marti Sharkey; and Kim Agee, Board of Trustees representative

## Friends of the Fayetteville Public Library

### 2013 Board of Directors
Kim Ratliff, President; Georgena Duncan, Vice-President; Janet Gorman, Treasurer; Suzie Jenkins, Secretary; Mimi Blackwood; Leann Collins; Julie Fish; Jake Lamkins; Steven Neuse; Donnie Porter; Tim Schatzman; Peggy Werner; and Maylon Rice, Ex-Officio

## Operating and Materials Revenues

### Fiscal Year 2013

<table>
<thead>
<tr>
<th>City of Fayetteville</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>General Fund</td>
<td>$1,650,701</td>
</tr>
<tr>
<td>CIP Capital items</td>
<td>$34,000</td>
</tr>
<tr>
<td>CIP Books</td>
<td>$375,000</td>
</tr>
<tr>
<td>Library millage</td>
<td>$1,316,051.50</td>
</tr>
<tr>
<td>State Aid to Public Libraries</td>
<td>$138,982</td>
</tr>
<tr>
<td>Fines, Fees &amp; Other</td>
<td>$233,190.96</td>
</tr>
<tr>
<td>Contributions from FPL Foundation</td>
<td>$251,613</td>
</tr>
<tr>
<td>Contributions from Friends of FPL</td>
<td></td>
</tr>
<tr>
<td>True Lit: Fayetteville Literary Festival</td>
<td>$10,300</td>
</tr>
<tr>
<td><strong>Grand total</strong></td>
<td><strong>$4,009,838.46</strong></td>
</tr>
</tbody>
</table>

## Expenditures

### January 1, 2013 – December 31, 2013

<table>
<thead>
<tr>
<th>Category</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Personnel Services</td>
<td>$2,379,046</td>
</tr>
<tr>
<td>Books and Materials</td>
<td>$510,647</td>
</tr>
<tr>
<td>Library Programming Expenses</td>
<td>$144,142</td>
</tr>
<tr>
<td>Other Operating Expenses</td>
<td>$985,821</td>
</tr>
<tr>
<td><strong>Subtotal</strong></td>
<td><strong>$4,019,656</strong></td>
</tr>
<tr>
<td>Capital Outlay</td>
<td>$88,969</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>$4,108,625</strong></td>
</tr>
</tbody>
</table>

## 2013 By the Numbers

### Population Served

<table>
<thead>
<tr>
<th>Area</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fayetteville</td>
<td>73,580</td>
</tr>
<tr>
<td>Washington County</td>
<td>211,411</td>
</tr>
</tbody>
</table>

### Library Cardholders

<table>
<thead>
<tr>
<th>Category</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total</td>
<td>69,451</td>
</tr>
</tbody>
</table>

### Program Attendance

<table>
<thead>
<tr>
<th>Program Category</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total</td>
<td>47,531</td>
</tr>
<tr>
<td>Children’s</td>
<td>33,796</td>
</tr>
<tr>
<td>Teen</td>
<td>3,450</td>
</tr>
<tr>
<td>Adult</td>
<td>10,285</td>
</tr>
</tbody>
</table>

### Materials

<table>
<thead>
<tr>
<th>Type</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total</td>
<td>321,354</td>
</tr>
<tr>
<td>Print</td>
<td>706,163</td>
</tr>
<tr>
<td>Audio/Visual</td>
<td>508,351</td>
</tr>
<tr>
<td>eBooks/eResources</td>
<td>101,910</td>
</tr>
<tr>
<td>Specialty Items</td>
<td>4,905</td>
</tr>
</tbody>
</table>

### Items Held for Patrons

<table>
<thead>
<tr>
<th>Type</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total</td>
<td>68,984</td>
</tr>
</tbody>
</table>

### Computer Users

<table>
<thead>
<tr>
<th>Type</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total</td>
<td>89,314</td>
</tr>
</tbody>
</table>

### Volunteers

<table>
<thead>
<tr>
<th>Category</th>
<th>Number</th>
<th>Hours</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total</td>
<td>193</td>
<td>12,948</td>
</tr>
</tbody>
</table>

### Operating and Management

<table>
<thead>
<tr>
<th>Type</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total</td>
<td>45.9 FTE</td>
</tr>
</tbody>
</table>
### Measure for Cities 50 – 99,000

<table>
<thead>
<tr>
<th>Measure</th>
<th>FPL 2013</th>
<th>National Average 2013¹</th>
<th>Benchmark Average 2013²</th>
</tr>
</thead>
<tbody>
<tr>
<td>Percent population with library card³</td>
<td>94.39%</td>
<td>53.57%</td>
<td>58.47%</td>
</tr>
<tr>
<td>Reference transactions per capita</td>
<td>1.27</td>
<td>0.99</td>
<td>1.02</td>
</tr>
<tr>
<td>Book/Materials expenditure per capita</td>
<td>$7.07</td>
<td>$4.83</td>
<td>$7.10</td>
</tr>
<tr>
<td>Circulation per capita</td>
<td>17.96</td>
<td>9.15</td>
<td>15.54</td>
</tr>
<tr>
<td>Library holdings per capita⁴</td>
<td>3.80</td>
<td>3.37</td>
<td>3.74</td>
</tr>
<tr>
<td>Registered borrowers per capita</td>
<td>1</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>Collection turnover</td>
<td>4.72</td>
<td>2.26</td>
<td>4.20</td>
</tr>
<tr>
<td>Total holdings</td>
<td>279,828</td>
<td>235,482</td>
<td>296,683</td>
</tr>
<tr>
<td>Total expenditures</td>
<td>$4,108,625</td>
<td>$2,977,948</td>
<td>$4,729,439</td>
</tr>
<tr>
<td>Annual expenditures per capita</td>
<td>$53.18</td>
<td>$41.59</td>
<td>$58.12</td>
</tr>
<tr>
<td>Total operating income</td>
<td>$4,009,838</td>
<td>$3,198,001</td>
<td>$4,928,844</td>
</tr>
<tr>
<td>Population of legal service area</td>
<td>73,580</td>
<td>69,825</td>
<td>87,089</td>
</tr>
<tr>
<td>Full-Time Equivalents</td>
<td>45.9</td>
<td>39.7</td>
<td>64.9</td>
</tr>
</tbody>
</table>

¹ Public Library Association (2014). Library data retrieved February 4, 2015 from Public Library Data Service (PLDS) Interactive Online Database.

² Benchmark Libraries: Ames, Iowa; Bloomingdale, Illinois; Bloomington, Illinois; Boulder, Colorado; Champaign, Illinois; Columbia, Missouri; Denton, Texas; Manhattan, Kansas; Normal, Illinois; Stillwater, Oklahoma; Urbana, Illinois.

³ Cardholders may live outside Fayetteville city limits.

⁴ Holdings = Collection Size
2013 Highlights Calendar

January 16: The library celebrated the release of Escape Velocity, the first book from Charles Portis in 20 years, with a variety show featuring book editor Jay Jennings, journalist Roy Reed, musician Shannon Wurst, and a dramatic reading by members of Theatre Squared and UA drama students.

February 2: Pulitzer Prize finalist Stephen Karam held a playwriting workshop and participated in an artists’ forum. The presentation was brought to FPL through a partnership with Theatre Squared.

April 14: The Roberta Fulbright Society presented an Evening with Dave Barry, the Pulitzer Prize-winning columnist and New York Times bestselling author. More than 600 patrons attended the talk, making it one of FPL’s most successful author events.

May 11: Graphic novelist Kazu Kibuishi, author of the popular Amulet series and the editor of Flight, visited the library, giving a demonstration of his creative process. Kibuishi was presented through a partnership with the Fayetteville Public Schools library system.

Summer: The library held its annual Summer Reading Club with events for the whole family. Featured summer performers included Grammy-nominated groups The Pop Ups, Farmer Jason, and Trout Fishing in America. Total participation in the club was 4,415, marking the program’s most successful year yet.

August: August was a month of music at FPL. The library held the NWA premiere of Ain’t In It For My Health, a documentary about the former drummer of The Band, Levon Helm. A panel discussion featuring Helm’s friends and family followed the screening. Additionally, the library participated in the Fayetteville Roots Festival hosting interviews with bands, a children’s music stage, and a special NWA Edition of Tales of the South.

September: FPL partnered with Fayetteville Public Schools and the University of Arkansas to host True Lit, Fayetteville’s inaugural literary festival. Spanning four days, the festival featured writing workshops, author talks, and a keynote from Newbery Award-winning author, Jack Gantos.

October: The Board of Trustees approved a 20-year Master Plan for the library created by Meyer, Scherer & Rockcastle, LTD, from Minneapolis, MN, the architectural firm responsible for the Blair Library.

November 8: Author Pete Earley spoke with NWA book clubs at the 10th annual Gathering of the Groups. His book, Crazy, introduces and discusses the problems with how we treat mental illness in the US.

December: FPL partnered with Fayetteville Public Schools to give out 9,442 Internet-only cards to all students in the district. The I-Cards allow students to access all of FPL’s online resources including learning databases, downloadable books, magazines, and music.

Friends of the Fayetteville Public Library

LIFETIME MEMBERS

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Ted and Leslie Belden
Bryan and Lauren Benafield
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Virginia King
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Jake Lamkins
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Winnie MacDonald
David and Deborah Malone
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Thomas and Lois Miller
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Anne Prichard
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David and Cathy Rew
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Bill and Mary Jo Schneider
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Frank and Sara Sharp
Ken and Maureen Shireman
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Ellen Smith
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Walter Smith
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T. L. Foundation
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Karen Wavering
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Bruce and Laura Wilkins
Pat Walker
Fern Youkkin

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Gretchen Gearhart
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Ty Goode
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June Hutton
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Phyllis Kane
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Bill and Missy Kincaid
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John Land
Ross and Hollan Land
Paul and Maxine Leblanc
Carolyn Leonard
Michael and Eileen Lieber
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April Maranto
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Duncan and Margot Martin
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Joe Merkel and Cathy Hooper
Stewart and Marianne Minihan
Shannon Mitchell
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Candy Muir
La Deana Mullinix
Talmadge and Laverne Nelson
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Brett and Stacey Park
Lucas and Janet Parch
Irena Ptaszynski
Jack and Judy Perkins
Pete and Sheri Peterson
John and Vicky Ozment
Donnie and Linda Porter
Mark and Lora Russo
Sam and Kim Ratliff
Susan Raymond
Dorothy Reddig
Joyce Richards
Rick and Janet Roessler
Charles and Shirley Russell
Mary Sanders
Ernst Schrader
Ira Schwartzman
Cindy Shackelford
Bob and Diane Shaw
Linda Sheets
Jessica Shoffit
Ethel Simpson
Murray and Carolyn Smart
Jerie Smith
Bill and Laura Speer
John and Marianne Squires
Greg and Jackie Starling
Lloyd and Wanda Stephens
Suzie Stewart
Ruth Stock
Brian and Sarah Thompson
Janet Titus
Philip and Romona Tugwell
Denise Wax
Leon and Tawana West
Jackson and Mary Jane White
Carl and Jackie Williams
Mary Katherine Williams
Garnett Wise
Randall and Rhoda Woods
David Wright
Jeanie Wyant
Floy York
Susan Young
Ann Marie Ziegler

Volunteer
Speakers, Performers, Artists & Artisans

Linda Apple
Appleseeds
Arts Live Theatre
Barrett Baber
Beaver Water District
Jama Best
Sage Billig
Sam von Bose
Rob Button
Amy Chiodo
Sarah Moore Chyrchel
Sage Connors
Cindy Croxton
Delta Sigma Theta
Jeremy Dubbs
Ty Dunn
FHS National Honor Society
Robert Ford
Pamela Foster
Jordan Garcia
Jackie Golden
Lowell Grisham
Kate Guendling
Ryan Hale
Katry Henrikson
J.B. Hogan
Anne Jackson
Kate Janowska
David Johnson
Elizabeth Jordan
Dr. Raja Kali
Jill Kaplan
Jack Kayser
Vick Kelley
Kyle Kellums
King Fahd Center for Middle East
Studies at the U of A
Dan Koops
Michael Langford
Stephanie Lewis
Laura Lieber
Chris Love
John McDonnell
Martin Miller
Public Input: - The library needs more space for public meetings, input sessions, roundtable discussions and the Walker Room is really the only place available for events like these.

Recommendation: Create multipurpose spaces by increasing the Walker Community Room and making it divisible into at least three smaller rooms. (2030 Master Plan, p.36)
Modus Studios
Reagan Moffit
Dr. Gordon Morgan
Jane Morrill
Dr. Steven Neuse
Peter Nierengarten
Ozark Natural Science Center
Pack Rat
Rich Redfern
Dr. Carol Reeves
Dr. Charles Robinson
Phillip and Vanessa Rouse
Roman Ruiz
John Rule
Karen Parker
Joy Pennington
Pi Beta Phi
Joanna Pollack
Casey Prock
Graham G. Stewart
Beth Stockbell
Theatre Squared
Tree Top Sisters
Trike Theatre- Dramatic Book Club
U of A German Club
U of A STEM Center for Mathematics and Science Education
Walton Arts Center
Washington County Genealogy Society
Ruth Weeks
Dr. Calvin White Jr.
Randall and Rhoda Woods
Danielle Woods
Joshua Cobb's Youngblood

MEET THE FUNDERS:

Anne Jackson
Jama Best
Ryan Hale
Jill Kaplan
Chris Love
Regan Gruber Moffitt
Karen Parker
Joy Pennington

Volunteers at the Fayetteville Public Library

Samjhana Adhikari
Kyani Alford
Maria Altman
Lois Alward
Sundus Amin
Jan Anderson
Pete Anderson
Judy Avery
Claudia Bailey
Molly Barber
Mike Belmont
Regina Belmont
Janice Berry
Marcia Bockelman
Debbie Bohenna
Marilyn Burdette
Brooke Burge
Chelsea Burriss
Jennifer Calle
Samantha Carlson
Olga Carson
Erin Casey
Jennifer Champagne
Lamar Cole
Cheri Coley
Corey Collett
Dennis Collins
Jeff Collins
Susan Collins
Sandy Conklin
Marcia Connors
Joe Copeland
Madeleine Corbell
Cathy Corral
Cam Crouch
Gayla Crow
Tamar Cunningham
Bobbie Davis
Brock DeMark
Bradley Denny
Gwyneth Deshomes
Kia Dodge
Samantha Doss
Brianna Duncan
Georgena Duncan
Emily Dunn
Rachel Eaton
Cristian Fabrizio-Akers
Carole Falkner
Daniel Feild
Julie Feinstein
Diane Ferguson
Matthew Fey
Trevor Fickel
Xander Fuller
Ginny Garber
Bobbie Gardner
Joleen Gibson
Wil Gilbert
Mort Gitelman
Shelby Giadd
Bill Golbuff
Diana Gonzalez
Bethany Green
Shawna Griffin
Kate Guendling
Nancy Guinn
Morgan Gurel
Eloise Gusman
Tom Gusman
Bobbie Hackler
Bud Hanks
Jessica Harmon
Margaret Harrelson
Karen Harris
Maggie Harris
Robert Harris
Suzanne Harris
Lena Harrison
Keyaira Hartaway
O’Dette Havel
Linda Henderson
Meredith Hendrix
Sally Hennis
Chelsea Hodge
Stanley Holloway
Noma Holm
Joyce Jackson
Nathan Jackson
Tasfia Jahangir
Pat Jahoda
Denzel Jenkins
Suzie Jenkins
Merissa Jennings
Kyle Jiang
Benjamin Johnson
Jennifer Johnstone
Mikiko Joiner
Sondra Jones
Aditi Kar
Hannah Karnback
Lou Kaufmann
Morgan Keaton
Michelle Keyes
Fatima Khalid
Ryan Kim
Pamela Kilkpatrick
Cathy Knepp
Cortland Knox
Teresa Kolb
Sarah Kueter
Jake Lamkins
Carole Lane
David Langdon
Christina LaRocca
Nan Lawler
Robert Lea
Krye Leaf
Erica Leeman
Samantha Leffar
Barbara Lewis
Bev Lewis
Emma Lewis
Tony Li
Lori Lincks
Anne Littel
Sarah Livengood
Josh Lowry
Pedro Luiz de Campos
Tina Lusby
Winnie MacDonald
Amanda Marks
Jo Marr
Rebecca Martell
April Martin
Rachel McCann
Royal McCloyen
Ashley McCollum
Gerald McCollum
Kevin McClusky
Lindsay McMillan
Valerie McMullen
Naomi Michael
Pam Miller
Reva Mills
Laura Minton
Lorenzo Miravete Jr.
Barbara Moore
David Moore
Jane Morton
Zach Nicholson
Tabitha Novotny
Erin O’Brien
Sean O’Dee
Meagan Olsen
Lorna Outcalt
Abby Parker
Jason Pavel
Kathryn Pavel
Aubrey Pedigo
Rita Pense
Ivy Platt
Donnie Porter
Bruce Powell
Pam Redfern
Darion Releford
Joyce Richards
Jessica Riedmuller
Carleen Ringgenberg
Shayla Robinson
Rosemary Rogers
April Rusch
Chris Ryan
Tim Schatzman
Troy Schremmer
Kyria Schrock
Ann Schumacher
Natalie Seither
Lee Seok
Sidney Silva
Ethel Simpson
Tajah Slaughter
Julia Smith
Keauna Smith
Nancy Smith
Rebecca Soard
Pam Stockland
Pat Taff
Lea Anna Taylor
Luke Terry
Helen Thomas
Conner Thompson
Grace Thompson
Sandy Thompson
Harve Thorn
Colton Townsend
Marriane Tullis
Christina Twardowski
Michael Ugade
Gerald Van Brunt
Karla Van Brunt
Trinity Van Twyver
Thomas Vidal
Pablo Villacres
Martina Villalobos
Ann Waligorski
Jessica Wang
Peyton Ward
Peggy Werners
Lynda White
Mary Jo Wickliff
Hermine Wikins
Angelika Will
Kathy Wilson
Gry Wih
Shayne Wright
Nan Yarnelle
Public Input: Inviting seating and cozy nooks for studying and just getting away.

Recommendation: Increase reader seating from 240 to 370 seats. (2030 Master Plan, p.33)

Public Input: More meeting rooms are needed, maybe with web-conferencing capabilities for strategic planning sessions.

Recommendation: Increase meeting rooms from nine to forty of various sizes. (Slide 20 from MS&R August)

Public Input: More access to professional software to create my own film, music, or publish your own story.

Recommendation: Create dedicated space for "Maker Space" or content creation labs. (2030 Master Plan, p.37)
Public Input: Expand the genealogy area with dedicated computers and workspace for research and classes.

Recommendation: Classroom for genealogy software training and expand collections space. (2030 Master Plan, p. 36)

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Public Input: Larger study rooms maybe with Smart Boards to work with friends on projects.

Recommendation: Establish five meeting rooms for groups up to ten with Smart Board technology. (MS&R August Presentation, ppt 20)
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