How history remembers 2009 remains to be seen. Two memories are prominent – the January ice storm and the economy.

FEMA declared Fayetteville a disaster area after a devastating January ice storm left over 80% of residents without power. The library was able to reopen after a few days to provide heat, electricity and a connection to the outside world. The community gathered at Blair Library to use the Internet, to recharge cell phones, to watch family movies and to get a cup of hot coffee. Always a community destination, the library was, according to Mayor Lioneld Jordan, “instrumental in assisting the community during the ice storm.” This fantastic service was accomplished on a skeleton staff, and most of those employees were facing storm damage and power outages of their own.

We all struggled with the global economic situation, and more and more people turned to their public library for assistance and services. For the second year in a row, library circulation topped one million; 42% of the items borrowed were from the youth collections. Over 10,000 people got library cards, setting a record high of over 65,000 borrowers. Those borrowers placed holds on over 64,000 items, which was up 19% compared to 2008. According to the library value calculator, created by the Massachusetts Library Association, a portion of our value to the community was $13,327,815.35 described as follows.

Books borrowed: $11,858,214.00
Magazines borrowed: $94,890.00
Movies borrowed: $934,792.00
Audio books borrowed: $439,919.35

Finally, we bid farewell to our executive director of 12 years, Louise Levy Schaper, on October 30, 2009. Blair Library’s lobby has been named in her honor so that all who enter may feel her spirit. After a nationwide search, I was promoted from operations director to executive director, which took effect on October 31.

On behalf of the staff and volunteers of the Fayetteville Public Library, thank you for allowing us to serve you. We strive to provide you with the best possible return on your investment in your public library. Our mission is to strengthen our community and empower our citizens through free and public access to knowledge. Our vision is to be powerfully relevant and completely accessible.

We are YOUR Fayetteville Public Library.

Thank you,

Shawna Thorup, Executive Director
Fayetteville Public Library
2009 Library Board of Trustees
Lorraine Brewer, President; Beverly Bassett Schaffer, Vice-President; Elizabeth Jordan, Treasurer; Mike Malone, Secretary; Suzanne Clark; Dan Ferritor; and Marla Hunt

2009 Management Team
Shawna Thorup, M.L.S., Executive Director; Michele Raine, M.L.I.S., Interim Director, Operations; Susan Foley, B.A., Director, Development; Sam Palmer, Director, Facilities and Sustainability; Catherine Rew, C.P.A., Director, Administrative Services; Lynn Yandell, B.A., Director, Information Technology; Jonathan Atha, Manager, Building Services; Margaret Burdette, B.A., Manager, Volunteer Services; Laurel Greenwood, B.A., Manager, Youth Services; Sarah Houk, M.L.S., Manager, Technical Services; Gwyneth Jelinek, B.A., Assistant Manager, Circulation Services; Heather Robideaux, M.L.S., Interim Manager, Adult Services; Sarah Terry, M.P.A., Manager, Communications; and Denise Wax, Manager, Circulation Services

Fayetteville Public Library Foundation
2009 Board of Directors
Karen Lewis McDonald, President; Mary Beth Brooks, Vice-President; Amy Sorrell, Treasurer / Secretary; Jack Butt; Mary Ella Earle; George Faucette; Dan Ferritor; Hershey Garner; Sally Overby; Tony Uth; and Shawna Thorup, ex officio

Friends of the Fayetteville Public Library
2009 Board of Directors
Jake Lamkins, President; Nan Lawler, Vice-President; Kim Ratliff, Treasurer; Connie Clark, Secretary; Mimi Blackwood; Sylvia Danforth; Mort Gitelman; Janet Gorman; Pat Jahoda; Winnie MacDonald; Donnie Porter and Maureen Shireman

Operating and Materials Revenues
FISCAL YEAR 2009
City of Fayetteville
   General Fund ........................................ $1,591,059
   CIP Capital items .................................... $23,000
   CIP Books ........................................... $318,000
City total .............................................. $1,932,059
Library millage ........................................ $1,244,217
State Aid to Public Libraries ......................... $133,818
Fines, Fees & Other ................................... $326,835
Contributions from FPL Foundation ................. $154,000
Contributions from Friends of FPL ................. $0
Grand total ............................................ $3,790,929

Expenditures
JANUARY 1, 2009 – DECEMBER 31, 2009
Personnel Services .................................... $2,226,701
Books, AV & E-resources ............................. $430,772
Materials and Supplies ............................... $600,205
Services & Charges ..................................... $79,199
Maintenance .......................................... $86,169
Subtotal .................................................. $3,423,046
Capital Outlay ......................................... $56,362
Total ..................................................... $3,479,408

2009 By the Numbers
POPULATION SERVED (2008 ESTIMATED)
Fayetteville ............................................ 72,236
Washington County .................................... 193,145
Library Cardholders .................................... 65,597
Program Attendance:
   Children’s Program Attendance .................... 42,451
   Young Adult Program Attendance .................. 4,142
   Adult Program Attendance .......................... 4,397
   Total .................................................. 50,990
Materials Owned ....................................... 248,760
   Magazine/Journal Titles ............................. 444
Digital Library Databases .............................. 49
Reference Questions Answered ....................... 92,435
Materials Borrowed:
   Children’s Materials ................................ 367,497
   Young Adult Materials .............................. 73,446
   Adult Materials ..................................... 611,049
   Downloadable Audio Books ......................... 4,186
   Total ................................................ 1,056,178
Hold Filled .............................................. 64,238
Computer sessions .................................... 154,308
Visits ..................................................... 594,387
Volunteer hours ....................................... 13,826
### National Endowment for the Humanities Challenge Grant

*All gifts were designated for the National Endowment for the Humanities Challenge Grant*


<table>
<thead>
<tr>
<th><strong>National Endowment for the Humanities Challenge Grant</strong></th>
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<tbody>
<tr>
<td>Connie Auran</td>
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<td>Baum Charitable Foundation</td>
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<td>Jessie Broadfoot</td>
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<td>Wade Burnsida</td>
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<td>Clay and Pam Erickson</td>
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<td>Friends of the Fayetteville Public Library</td>
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<td>James and Stacy Keenan</td>
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<tr>
<th><strong>MEASURE FOR CITIES 50 – 99,000</strong></th>
<th><strong>FPL 2009</strong></th>
<th><strong>NATIONAL AVERAGE 08 – 09</strong></th>
<th><strong>BENCHMARK(^1) AVERAGE 08 – 09</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Library holdings per capita</td>
<td>3.4</td>
<td>3.5</td>
<td>3.79</td>
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<tr>
<td>Annual visits per capita</td>
<td>8.23</td>
<td>6.1</td>
<td>7.67</td>
</tr>
<tr>
<td>Reference transactions per capita</td>
<td>1</td>
<td>1.16</td>
<td>1.35</td>
</tr>
<tr>
<td>Collection turnover</td>
<td>4.25</td>
<td>3.04</td>
<td>5.1</td>
</tr>
<tr>
<td>Circulation per capita</td>
<td>14.62</td>
<td>10.63</td>
<td>18.18</td>
</tr>
<tr>
<td>Percent population with library card(^3)</td>
<td>91%</td>
<td>62.9%</td>
<td>65%</td>
</tr>
<tr>
<td>Book/materials expenditures per capita</td>
<td>$5.96</td>
<td>$6.05</td>
<td>$7.63</td>
</tr>
<tr>
<td>Annual expenditures per capita</td>
<td>$48.17</td>
<td>$47.68</td>
<td>$56.30</td>
</tr>
</tbody>
</table>

\(^1\) Public Library Association. (2010). Library data retrieved February 2, 2010, from Public Library Data Service (PLDS) Interactive Online Database.  
\(^2\) Benchmark libraries: Ames, IA; Champaign, IL; Columbia, MO; Denton, TX; Iowa City, IA; Lawrence, KS; & Urbana, IL.  
\(^3\) Cardholders may live outside Fayetteville city limits.
Fayetteville Public Library Gifts

Adventure Subaru
Care Foundation, Inc.
Richard and Barbara Crismas
Dog Party U.S.A.
Dog Watch Doggie Daycare
Karen Hodges
Donald Roller and Kathleen Wilson
Porter and Sally Stone
T.L. Foundation
The Schmieding Foundation
University Of Arkansas, Applied Sustainability Center
University Of Arkansas, Brown Chair in English Literacy
University Of Arkansas, Jones Chair in Department of Sociology
Wal-Mart/Sam's Club Foundation
Hermine Wilkins
Lynn and Melissa Yandell

Grants

Altrusa Club of Fayetteville, Arkansas
Arkansas Arts Council
Arkansas Department of Energy AUTIS
Community Development Block Grant
International City County Managers Association
National Endowment for the Humanities Target Foundation

Honorariums & Memorials

In Honor of Nick Cole and Carolyn Walton Marcia Schaefter
In Honor of Mr. and Mrs. Milton Copeland Betty Crowdale
In Honor of Dr. Paul Henry C. J. and Pauline O'Donnell
In Memory of Rhonda Burnette Brenda Calvert
J. A. and Roz Messing Gabrielle McGhee
In Memory of Wait Danforth Gene and Leslie Adair
Harry and Lois A Ward Bill and Connie Clark
Joel Freund and Carla Crawley Thomas and Jane Davis
Jack and Jan Groh Bill and Merlee Harrison
Jake Lamkins John and Jo Marr
Stephen and Landrea Nichols Ozark Guidance Center
Susan G. Prentice Dorothy Reddig
Len and Louise Schaper
Glenn and Jennifer Siler Mike and Martha Ward
David and Pattie Williams Ken and Becky Witte
In Memory of Shirley Denton Breakfast Book Club
Dona H. Brunton Karen Croxdale
Liz Finnell Fern Kelsay Rosemary Lusby
In Memory of James Ford Malcolm and Martha McNair
In Memory of Wilnita Holland Fayetteville Garden Club
In Memory of Florence Ersalene Hundley Marilyn Burdette
Fayetteville Public Library Staff Ann Herzog
In Memory of Kevin Hutson Ron and Carol Buescher
In Memory of Dorothy Metcalfe John and Nona Vincart
In Memory of Dr. Thomas Miller Phillip and Joan Porter
In Memory of Barbara Raborn University Women’s Book Club
In Memory of Ruth Ellen Remmel Josh and Karen Lowry
In Memory of Wanda Webb Fayetteville Garden Club
In Memory of James T. Whitehead Gen Whitehead Broyles
In Memory of Gaylord Willis Martha Agee
In Memory of Patricia Wilson David and Lea Anna Taylor
In Memory of Robert Wyckoff Harry and Lois A Ward
Wayne and Celeste Bush Brian Cathcart
William J. Collins Cummins Power Generation
Yodkwan Pitayatanakul Martin and Jean Roessler
Charles and Claire Roper Paul and Wanda Seger
Michael and Martha Ward Rob Whittle Marion Wyckoff

October 9: Blair Library celebrated its fifth anniversary by introducing a green library card. Made of recycled material, the card can be purchased for $10. Money from the sale of the card is used to fund sustainable projects throughout the library.

October 16: Luis Alberto Urrea, author of Devil’s Highway, spoke during the 6th annual Gathering of the Groups, a luncheon for Northwest Arkansas area book clubs in partnership with the University of Arkansas.

October 23: Ed Begley Jr., author, actor and environmental activist, visited Fayetteville Public Library and talked about living a more sustainable life.

October 30: Louise Schaper retired as director of the Fayetteville Public Library after 12 years at the helm.

October 31: Shawna Thorup began as executive director.

December: The library checked out more than 1 million items – the second year in a row the library has hit this milestone.
Friends of the Fayetteville Public Library

LIFETIME MEMBERS
Kim and Janie Agee
Harry and Lois Allward
Juan Carlos Balda
Arthur Beeghly
Virginia King

MEMBERS
Fran Pearson
Donald and Kathryn Pederson
Susannah Porter
Anne Prichard
Roy and Norma Reed
David and Cathy Rew
Earle Rudolph
Len and Louise Schaper
Bill and Mary Jo Schneider
Jim and Jane Scroggs
Phil and Mary Alice Serafini
Frank and Kara Sharp
Ken and Maureen Shireman
Ellen M. Shively
Steve and Judi Singleton
Mark Smidt
Ellen Smith
Ken Smith
Steve and Lindsay Smith
Walter Smith
Nancy Styllets
Porter and Sally Stone
Martha Sutherland
Jim and Lynette Terrell
Michael H. and Jeanne Thomas
T.L. Foundation
Bill and LeAnn Underwood
John and Nona Vinxnet
Bill and Nancy Waite
Pat Walker
Carolyn Walton
Karen Wavering
James and Mary Jo Wickliff
Bruce and Laura Wilkins
Fern Younk

Bill and Bootie Ackerman
Katherine Adam
Martha Agee
Bruce Allen and Linda Jernigan
Beatrice Allen
Vernon and Marilyn Anderson
Pete and Maureen Anderson
Carolyn Banks
Clay and Cathy Bass
David Beal
Wanda Bezung
Mark and Mimi Blackwood
George and Betty Blyholder
George and Freda Bradley
Karla Bradley
Judy Brittemen
Kevin and Lori Brock
Diane Bryant
Arbor and Rebecca Buchanan
Mark and Margaret Burdette
Wade Burnside
George Butler
Joe and Joan Campbell
Judy Carey
Robert and Sara Cauk
Buddy and Susan Chadick
Constance Clack
Bill and Connie Clark
Margaret Clark
Mickey Clements
Mitchell Cockrell
Terry and Sue Condren
Virginia Coogan
Bill and Jackie Costello
Daniel and Leslie Coston

Richard Covey and Nan Lawler
Robert Cross
Ralph and Carn Crouch
Sylvia Danforth
Sharon Daniel
Hester Davis
Thomas and Jane Davis
Jennifer DeMartino
Ronnie and Nancy Denn
Don Deweese
Tom and Mary Dillard
William Dornough and Juli Jackson
Bill and Barbara Durham
Tom and Dana Dykman
David Edwards and Caroline Lennox
Jon Edwards
Diane Ferguson
Kevin and Mary Fitzpatrick
Miller and Peggy Ford
Richard and Charlotte Forsythe
Ruth Fransic
Kathleen Franz
Mary Fyles
David and Jane Gearhart
Gretchen Gearhart
D. Andrew and Mary Gibbs
Mort Gitelman
Louelien Gloup
John and Jill Goddard
Ty Goode
Marcia Gordon
Jim and Janet Gorman
Louis and Cathy Gottsponer
Steve and Susan Graham
Martha Newman Gray
Holli Green
Lowell and Kathy Grisham
Robert and Robin Guadagnini
Roy and Yvonne Gyles
Betty Haines
Mary Jane Haley
Bob and Coleen Hall
Harold and Christine Haller
Paul Hammond
Judson Hanson
Glenn and Barbara Hardy
Valerie Harlan
Bill and Merilee Harrison
David and Emily Hart
Pete and Margo Heinzelmann
Morriss and Ann Henry
Joyce Herrin
Michael and Margaret Hoffman
John and Rose Hogle
James and Justine Hollanday
Art and Lotta Hollenbeck
David Hunter and Kerry Mueller
Caddie Jenkins
Steve and Sandy Johnson
David Jolliffe
Joyce Jones
Mary Jones
Emily Kaitz
Cindy Kalke
Phyllis Kane
Robert and Pauline Keegan
John and Nancy Kehn
Sally Kelley
Jackie Kellogg
Thomas and Mary Kennedy
Raj and Jaya Kilambi
Judith Kilpatrick
Bill and Missy Kincaid
Hugh and Brenda Kincaid
Brian and Jeanine King
John King
Gerald and Jolene Klingaman
Roger and Jessie Koepe
Sami Kopelman
Tim and Connie Hendrix Kral
Bettie Lu Lancaster
Paul and Maxine Leblanc
Greg Leding
Robert and Sarah Leflar
Herb Lewis
Margaret Lewis
Michael and Eileen Lieber
Larry and Nancy Long
David and Kathy Luhn
Rosemary Lusby
Dorothy Macaulay
Bernie and Sue Madison
Carolyn Madison
Mike and Allyson Malone
Larry and Janice Manly
John and Jo Marr
Duncan and Margot Martin
Gwen Mattice
Nancy Mays
Marcia McCain
Nancy McCartney
Harold and Catherine McDuffie
Malcolm and Martha McNair
Virginia McNair
Nancy McIvy
Robert and Dorothy Meuleners
Kelly Michael
Jennifer Miles
Frank and Eunice Millett
Stewart and Marianne Minahan
Betty Minter
Ritta Mitchell
Shannon Mitchell
Gordon and Isola Morgan
Patricia Morgan
La Deana Mullinix
J. Warren Murry
Carl and Sharon Myers
Gary and Terri Neal
Jack and Linda Neese
Talmadge and Lawerne Nelson
Bob and Melinda Nickle
Paul and Eunice Noland
Mary Nordan
C. J. and Pauline O’Donnell
Anne Oswald
Thomas and Sallie Overby
John and Vicky Ozment
William Schreckwiese and Janine Parry
Luke and Janet Parsch
Rita Paulissen
George and Kathleen Paulison
Jack and Judy Perkins
Kent and Felisha Perrodin
Sam Pieper
Donnie Porter
James Pridmore
Bill and Barbara Pryor
Irene Pyzyński
Mark and Kara Rago
Nicholas Rago
Michele Raine
Sam and Kim Ratliff
Susan Raymond

THE FAYETTEVILLE PUBLIC LIBRARY
ANNUAL REPORT 2009
Volunteers at the Fayetteville Public Library

Emily Adams
Samjana Adhikari
Lois Alward
Pete Anderson
Cristin Atha
Claudia Bailey
Mindy Beers
Sami Belford
Janice Berry
Jennifer Billig
John Blanch
Judy Bond
Cathy Boyd
Lauren Brady
Colleen Briney
Jesse Broadfoot
Linda Brown
Ellen Bruce
Diane Bryant
Deanna Bunch
Mark Burdette
Mary Burdette
Jessy Burk
Barbara Burkhardt
Charlie Carnes
Vanessa Kaye Chandler
Helen Chase
Elvis Cho
Dot Cole
Lamar Cole
Cheri Coley
Dennis Collins
Stephanie Conway
Joe Copeland
Mary Cotton
Daniele Crocker
Carla Crouch
Jimm Crowell
Anne de Noble
Ron Dilbert
Rachel Eaton
Eghosa Ekhibise
Joe Euculano
Diane Ferguson
Mary Fitzgerald
Abigail Foster
Alison Fowler
Nancy Garner
Donna Geller
Joel Gianrico
Lisa Gibson
Madeline Gilliland
Mort Gitelman
Havilah Godfrey
Morgan Godfrey
Lauren Goff
Mackenzie Goff
Bill Golbuff
Becky Gonelli
Debbie Graff
Jennifer Graham
Cloe Grote
Eloise Gusman

Floyd York
Kristi and Paige Young
Susan Young
Joe and Ann Marie Ziegler
Robert Zierak
Philip Zweig and Carol Reeves

Volunteer Speakers, Performers, Artists & Artisans

Air Force Band of Mid-America
Arkansas Forestry Commission
Emily Bridges
Geoffrey Brock
Andrea Budy
Rob Button
Jerry Carr
Crystal Bridges Museum of American Art
Randy Edwards
Encore String Quartet
Tim Ernst
John Finch
Robert Ford
Cat Fury
Chris Goering
Gary Hirshberg
Sarah Houk
Gary Hutchison
Eddie Jones
Melissa King
David Lewis
Michael Lindsey
Kathleen Martucci
Paula Martucci
Teresa Maurer
Michael Potter
Midwest Woodwind Quintet
Northwest Arkansas Naturals Baseball
Opera of the Ozarks at Inspiration Point
Ozark Bronze Handbell Ensemble
Dylan Presley
Jessica Presley
Charles Robinson
Mihoko Sakasai
Nancy Saunders
Vivian Schilling
Lisa Sharp
Pam Stockland
Brad Stucky
Lynda Stucky
Tim Tarvin
Jules Taylor
Sam Totten
Linda Tian
Padma Viswanathan
Heather Marie Wells
Calvin White
David Williams
Miller Williams
Jordan Williams

THE FAYETTEVILLE PUBLIC LIBRARY

ANNUAL REPORT 2009
7UP
Rising 7th graders who volunteer in the summer

Madyson Bailey
Jacob Bilyeu
Aria Boroojeni
Susan Cole
Chantel Darden
Sean Darden
Caroline Esch
Luke Fowler
Alex Gebhardt
Anna Hamaker
Gracie Hartford
Kalyn Helms
Sarah Hierholzer
Benjamin Johnson
Aurora Jordan
Emmy Kinnally
Kori Pendergraft
Hudson Peters
Mary Smith
Abby Stewart
Alyssa Stucky
Sarah Sullivan
Xi Xi Wang
Brianna Warren
Rebecca Yeager

Art Committee Members

Sue Condren
Ellen Hayward
Harriet Jansma
Kristen Musgrug
Rhoda Woods

Teen Advisory

Havilah Godfrey
Morgan Godfrey
Steven Lowe
Casey Stewart
Katelyn Tubbs
Sarah Wilson

Tyson Advisory Team Members

Diane Carroll
Elizabeth Cole
Rhonda Crouch
Helen Dahms
Anne de Noble
Angela Harrison
Courtney Henry
Mary Jo Henry
Kathryn Jong
Missy Kincaid
Karen McDonald
“The Fayetteville Public Library was instrumental in assisting the community during the 2009 ice storm by providing a phone-charging center, a community gathering place, providing an escape from a harsh reality, providing warmth when so many people were without power, providing computer access when people couldn’t find information, and providing a sounding board for many people who simply needed someone to listen to them. Thank you Fayetteville Public Library for all you do for our community.

— Lioneld Jordan, Fayetteville Mayor