



FAYETTEVILLE PUBLIC LIBRARY ANNUAL REPORT 2009





How history remembers 2009 remains to be seen. Two memories are prominent – the January ice storm and the economy.

FEMA declared Fayetteville a disaster area after a devastating January ice storm left over 80% of residents without power. The library was able to reopen after a few days to provide heat, electricity and a connection to the outside world. The community gathered at Blair Library to use the Internet, to recharge cell phones, to watch family movies and to get a cup of hot coffee. Always a community destination, the library was, according to Mayor Lioneld Jordan, “instrumental in assisting the community during the ice storm.” This fantastic service was accomplished on a skeleton staff, and most of those employees were facing storm damage and power outages of their own.

We all struggled with the global economic situation, and more and more people turned to their public library for assistance and services. For the second year in a row, library circulation topped one million; 42% of the items borrowed were from the youth collections. Over 10,000 people got library cards, setting a record high of over 65,000 borrowers. Those borrowers placed holds on over 64,000 items, which was up 19% compared to 2008. According to the library value calculator, created by the Massachusetts Library Association, a portion of our value to the community was **\$13,327,815.35** described as follows.

Books borrowed: \$11,858,214.00
Magazines borrowed: \$94,890.00
Movies borrowed: \$934,792.00
Audio books borrowed: \$439,919.35

Finally, we bid farewell to our executive director of 12 years, Louise Levy Schaper, on October 30, 2009. Blair Library's lobby has been named in her honor so that all who enter may feel her spirit. After a nationwide search, I was promoted from operations director to executive director, which took effect on October 31.

On behalf of the staff and volunteers of the Fayetteville Public Library, thank you for allowing us to serve you. We strive to provide you with the best possible return on your investment in your public library. Our mission is to strengthen our community and empower our citizens through free and public access to knowledge. Our vision is to be powerfully relevant and completely accessible.

We are YOUR Fayetteville Public Library.

Thank you,

Shawna Thorup, Executive Director

Fayetteville Public Library

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Operating and Materials Revenues

FISCAL YEAR 2009

City of Fayetteville

General Fund	\$1,591,059
CIP Capital items	\$23,000
CIP Books	\$318,000
City total	\$1,932,059
Library millage	\$1,244,217
State Aid to Public Libraries	\$133,818
Fines, Fees & Other	\$326,835
Contributions from FPL Foundation	\$154,000
Contributions from Friends of FPL	\$0
Grand total	\$3,790,929

Expenditures

JANUARY 1, 2009 – DECEMBER 31, 2009

Personnel Services	\$2,226,701
Books, AV & E-resources	\$430,772
Materials and Supplies	\$600,205
Services & Charges	\$79,199
Maintenance	\$86,169
Subtotal	\$3,423,046
Capital Outlay	\$56,362
Total	\$3,479,408

2009 By the Numbers

POPULATION SERVED (2008 ESTIMATED)

Fayetteville	72,236
Washington County	193,145
Library Cardholders	65,597
Program Attendance:	
Children's Program Attendance	42,451
Young Adult Program Attendance	4,142
Adult Program Attendance	4,397
Total	50,990
Materials Owned	248,760
Magazine/Journal Titles	444
Digital Library Databases	49
Reference Questions Answered	92,435
Materials Borrowed:	
Children's Materials	367,497
Young Adult Materials	73,446
Adult Materials	611,049
Downloadable Audio Books	4,186
Total	1,056,178
Holds Filled	64,238
Computer sessions	154,308
Visits	594,387
Volunteer hours	13,826

MEASURE FOR CITIES 50 – 99,000	FPL 2009	NATIONAL AVERAGE 08 – 09	BENCHMARK ¹ AVERAGE 08 – 09
Library holdings per capita	3.4	3.5	3.79
Annual visits per capita	8.23	6.1	7.67
Reference transactions per capita	1	1.16	1.35
Collection turnover	4.25	3.04	5.1
Circulation per capita	14.62	10.63	18.18
Percent population with library card ³	91%	62.9%	65%
Book/materials expenditures per capita	\$5.96	\$6.05	\$7.63
Annual expenditures per capita	\$48.17	\$47.68	\$56.30

¹ Public Library Association. (2010). Library data retrieved February 2, 2010, from Public Library Data Service (PLDS) Interactive Online Database. ² Benchmark libraries: Ames, IA; Champaign, IL; Columbia, MO; Denton, TX; Iowa City, IA; Lawrence, KS; & Urbana, IL ³ Cardholders may live outside Fayetteville city limits.

National Endowment for the Humanities Challenge Grant

Connie Auran
Baum Charitable Foundation
Jessie Broadfoot
Wade Burnside
Clay and Pam Erickson
Friends of the Fayetteville Public Library
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Roberta Fulbright Society Members

*All gifts were designated for the
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Fayetteville Public Library Gifts

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Care Foundation, Inc.
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Dog Party U.S.A.
Dog Watch Doggie Daycare
Karen Hodges
Donald Roller and Kathleen Wilson
Porter and Sally Stone
T.L. Foundation
The Schmieding Foundation
University Of Arkansas, Applied
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University Of Arkansas, Brown Chair in
English Literacy
University of Arkansas, Jones Chair in
Department of Sociology
Wal-Mart/Sam's Club Foundation
Hermine Wilkins
Lynn and Melissa Yandell

Grants

Altrusa Club of Fayetteville, Arkansas
Arkansas Arts Council
Arkansas Department of Energy
AUTIS
Community Development Block Grant
International City County Managers
Association
National Endowment for the Humanities
Target Foundation

Honorariums & Memorials

In Honor of Nick Cole and Carolyn Walton
Marcia Schaefer

In Honor of Mr. and Mrs. Milton Copeland
Betty Croxdale

In Honor of Dr. Paul Henry
C. J. and Pauline O'Donnell

In Memory of Rhonda Burnette
Brenda Calvert
J. A. and Roz Messing
Gabrielle McGhee

In Memory of Walt Danforth
Gene and Leslie Adair
Harry and Lois Alward
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2009 Highlights Calendar

January 27: A record setting ice storm hit Northwest Arkansas and knocked out power to much of the area, including the library. When power was restored on January 29, the library opened as a community center, providing power strips for people to recharge cell phones, playing movies in the Walker Community Room and offering a place to gather away from the inclement weather and power outages.

February 8: The library's third annual Adult Winter Reading Festival kicked off. More than 500 people read 1,043 books during the 13-week program. As part of the Reading Festival, the library hosted a Community Read of *In Defense of Food* by Michael Pollan. Copies of that book were checked out 1,043 times.

June 6: Summer Reading Club kicked off. The 10-week program attracted 2,377 children and 241 teens.

October 9: Blair Library celebrated its fifth anniversary by introducing a green library card. Made of recycled material, the card can be purchased for \$10. Money from the sale of the card is used to fund sustainable projects throughout the library.

October 16: Luis Alberta Urrea, author of *Devil's Highway*, spoke during the 6th annual Gathering of the Groups, a luncheon for Northwest Arkansas area book clubs in partnership with the University of Arkansas.

October 23: Ed Begley Jr., author, actor and environmental activist, visited Fayetteville Public Library and talked about living a more sustainable life.

October 30: Louise Schaper retired as director of the Fayetteville Public Library after 12 years at the helm.

October 31: Shawna Thorup began as executive director.

December: The library checked out more than 1 million items – the second year in a row the library has hit this milestone.



Friends of the Fayetteville Public Library

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 Seong Yeom

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 Susan Young
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 Robert Zierak
 Philip Zweig and Carol Reeves

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 Arkansas Forestry Commission
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 Geoffrey Brock
 Andrea Budy
 Rob Button
 Jerry Carr
 Crystal Bridges Museum of American Art
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 Encore String Quartet
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 John Finch
 Robert Ford
 Cat Fury
 Chris Goering
 Gary Hirshberg
 Sarah Houk
 Gary Hutchison
 Eddie Jones
 Melissa King
 David Lewis
 Michael Lindsey
 Kathleen Martucci
 Paula Martucci
 Teresa Maurer
 Michael Potter
 Midwest Woodwind Quintet
 Northwest Arkansas Naturals Baseball
 Opera of the Ozarks at Inspiration Point
 Ozark Bronze Handbell Ensemble
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 Jessica Presley
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 Miho Sakon
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 Mary Jo Wickliff
 Caroline Wilbourn
 Shelley Wilcoxson
 Hermine Wilkins
 Kathy Wilson
 Rhoda Woods
 Yuhao Wu
 Danny Xingqiang
 Chelsey Young
 Kala Zink

7UP Rising 7th graders who volunteer in the summer

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 Jacob Bilyeu
 Aria Boroojeni
 Susan Cole
 Chantel Darden
 Sean Darden
 Caroline Esch
 Luke Fowler
 Alex Gebhardt
 Anna Hamaker
 Gracie Hartford
 Kalyn Helms
 Sarah Hierholzer
 Benjamin Johnson
 Aurora Jordan
 Emmy Kinnally
 Kori Pendergraft
 Hudson Peters
 Mary Smith
 Abby Stewart
 Alyssa Stucky
 Sarah Sullivan
 Xi Xi Wang
 Brianna Warren
 Rebecca Yeager

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 Ellen Hayward
 Harriet Jansma
 Kristen Musgnug
 Rhoda Woods

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Havilah Godfrey
 Morgan Godfrey
 Steven Lowe
 Casey Stewart
 Katelyn Tubbs
 Sarah Wilson

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 Helen Dahms
 Anne de Noble
 Angela Harrison
 Courtney Henry
 Mary Jo Henry
 Kathryn Jong
 Missy Kincaid
 Karen McDonald



“The Fayetteville Public Library was instrumental in assisting the community during the 2009 ice storm by providing a phone-charging center, a community gathering place, providing an escape from a harsh reality, providing warmth when so many people were without power, providing computer access when people couldn’t find information, and providing a sounding board for many people who simply needed someone to listen to them. **Thank you Fayetteville Public Library for all you do for our community.**”

— Lioneld Jordan, Fayetteville Mayor



401 W. Mountain Street
Fayetteville, AR 72701
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