



FAYETTEVILLE PUBLIC LIBRARY ANNUAL REPORT 2010





The Fayetteville Public Library had a remarkable 2010. The community satisfied its curiosity and stimulated its imagination by borrowing over **one million books**, films, magazines, audio items and pieces of equipment (such as laptops, DVD players and even fishing poles) for the third consecutive year; this is the most items borrowed from any single public library location in Arkansas. Almost **51,000 people** learned from and were entertained by more than **1,200 free events**. We helped people make informed decisions and find the information they wanted and needed by answering **73,711 questions**. **130,254 people** explored their world, applied for jobs and sought relief from their daily cares in our computer labs.

As amazing as those numbers are, our most remarkable accomplishments defy measurement.

> **Library2Go** – A new service for eBooks and downloadable audiobooks and films was launched. More than 2,600 items were in the collection by yearend. eBooks are available in EPUB and PDF formats. Audiobooks are available in WMA and MP3 formats. A mobile app is available for iPhone/iPad, Android and BlackBerry. The service is provided in partnership with several other area public libraries. Find it at <http://lib2go.lib.overdrive.com>.

> **Solar Test Bed Project** – In partnership with the City of Fayetteville, the University of Arkansas faculty and students, and area businesses, library staff designed and installed a 13.5kW solar array comprised of 60 photovoltaic panels. The installation was completed and began producing energy on June 25. The system is producing on average, 1900 kWh per month, with peaks over 2,300 kWh.

> **Teen area remodel** – Thanks to a bequest from the Dr. and Mrs. Harry C. (Lela M.) Otwell Public Library Fund, Fayetteville architect Bob Kohler and interior designer Missi Walker were selected to lead the first upgrade to Blair Library since opening in 2004. Kohler and Walker led input sessions with the public and staff to redesign and expand the existing Young Adult area. Cox Communications provided a generous gift to add a Macintosh lab. The project was approved by the Board of Trustees and is expected to be completed in the first half of 2011.

> **Project Fayetteville** – The FPL Foundation approved the creation of the first documentary history of the City of Fayetteville under their National Endowment for the Humanities Challenge Grant. Emmy Award-winning University of Arkansas journalism professor Larry Foley was hired and began work on *Up Among the Hills*. The film quickly evolved into Project Fayetteville, which incorporates the creation of the Fayetteville Digital Image Archive. The archive is an attempt to gather images from the community to preserve Fayetteville's unique history and heritage for future generations. Launched in September, Project Fayetteville will be complete in fall 2012. Keep up at www.ProjectFayetteville.org.

> **Arkansas Children's Librarian of the Year** – Youth Services Manager Lolly Greenwood received the prestigious Ann Lightsey Children's Librarian Award from the Arkansas Library Association. Greenwood was recognized for her contributions to the advancement of children's programming at a public library. Librarians must work with children hands-on to win the award, and Ms. Lolly is a favorite of many young and formerly young library patrons.

> **2011 – 2015 strategic plan** – A Care Foundation grant allowed the collaborative process to create a new strategic plan. Planning began in late March and the Board of Trustees approved it in December. Resulting from the efforts is a new purpose statement: *We inspire imagination and foster learning*. The plan can be viewed at http://www.faylib.org/information/strategic_plan.asp.

On behalf of the staff and volunteers of the Fayetteville Public Library, thank you for allowing us to serve you. We strive to provide you with the best possible return on your investment in your public library. Your feedback is always welcome and appreciated. We are your Fayetteville Public Library.

Sincerely,

Shawna Thorup, Executive Director

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Operating and Materials Revenues

FISCAL YEAR 2010

City of Fayetteville	\$1,949,059
General Fund	\$1,591,059
CIP Capital items	\$23,000
CIP Books	\$335,000
Library millage	\$1,267,379
State Aid to Public Libraries	\$150,376
Fines, Fees & Other	\$388,642
Contributions from FPL Foundation	\$189,067
Contributions from Friends of FPL	\$3,000
Grand total	\$3,947,523

Expenditures

JANUARY 1, 2010 – DECEMBER 31, 2010

Personnel Services	\$2,130,764
Books, AV & E-resources	\$459,794
Other operating expenses	\$841,163
Subtotal	\$3,431,721
Capital Outlay	\$88,185
Total	\$3,519,906

2010 By the Numbers

POPULATION SERVED

Fayetteville	73,580
Washington County	203,065
Library Cardholders	64,321
Program Attendance	50,944
Children's Program Attendance	41,757
Teen Program Attendance	3,872
Adult Program Attendance	5,315
Materials Owned	272,807
Materials Borrowed	1,025,052
Children's Materials	368,869
Teen Materials	71,251
Adult Materials	579,682
Downloadable Books	4,429
Items held for patrons	65,920
Computer users	381,871
Volunteers:	
Number	234
Hours	15,279
Staff	44.5 FTE

MEASURE FOR CITIES 50 – 99,000	FPL 2010	NATIONAL AVERAGE 09 – 10 ¹	BENCHMARK ² AVERAGE 09 – 10 ¹
Percent population with library card ³	87.42%	60.4%	57%
Annual expenditures per capita	\$47.84	\$48.99	\$62.77
Material expenditures	\$459,794	\$412,039	\$699,566
Book/materials expenditures per capita	\$6.25	\$5.86	\$8.03
Total holdings ⁴	272,807	254,745	316,071
Library holdings per capita	3.71	3.58	4.07
Annual visits per capita	7.53	6.33	8.27
Reference transactions per capita	1	1.06	1.35
Circulation per capita per capita	13.93	11.22	20.04
Circulation by registered borrower per capita	15.97	16.8	38.4
Collection turnover	3.76	3.07	5.6
Total operating income	\$3,947,523	\$3,687,852	\$5,361,178

¹ Public Library Association. (2011). Library data retrieved February 21, 2011, from Public Library Data Service (PLDS) Interactive Online Database.

² Benchmark libraries: Ames, IA; Champaign, IL; Columbia, MO; Denton, TX; Iowa City, IA; Lawrence, KS; & Urbana, IL. 2010 data from Lawrence, KS not available.

³ Cardholders may live outside Fayetteville city limits. ⁴ Holdings = collection size

Fayetteville Public Library Gifts

Adventure Subaru
Alpha Kappa Alpha Sorority
Altrusa International Club
Pete and Maureen Anderson
Arkansas Missouri Railroad
Arsaga's Espresso Cafe
Beaver Water District
Scott and Dorothy Becton
Diane Block
Brick House Kitchen
Robert Caulk/ExxonMobil Foundation
Chick-Fil-A (MLK Blvd.)
Colliers Drug Stores
Courtyard By Marriott
Cox Communications
Crescent Hotel
Delta Sigma Theta Sorority
Bruce Dixon and Janet Flaccus
Willow Fitzgibbon
Friends of the Fayetteville Public Library
Gator Golf
Harp's Food Store (Crossover Road)
Highroller Cyclery

Inn at Carnall Hall
Nima Khamooshi
KNWA Television
KUAF Radio
Little Bread Company
Northwest Arkansas Community Creative Center
Northwest Arkansas Community Foundation
Northwest Arkansas Naturals Baseball
Panera Bread
Procter & Gamble Company
Rick's Bakery
Nadine Rippelmeyer
Heather Robideaux
Saied Music
Len and Louise Schaper
Simmons First Bank of NWA
Southtown Sporting Goods
Sylvan Dell Publishing
Target Foundation
Theatre Squared
Bonnie Thomas
T. L. Foundation
Turpentine Creek
Twentieth Century Club
Willard & Pat Walker Charitable Foundation, Inc
Wal-Mart/Sam's Club Foundation

Walton Arts Center
Walton Family Foundation
Windgate Charitable Foundation
Lynn and Melissa Yandell
Young Book Club
Yvonne Richardson Center

1500 Books for 1500 Kids Book Drive

Arkansas Medical Imaging
Arvest Bank
Courtyard by Marriott
Creative Awards
Curves of Fayetteville
Fayetteville Chamber of Commerce
Fayetteville Chamber of Commerce
Small Business Committee
Herzog Financial
Homewood Suites by Hilton
Lindsey & Associates
Lindsey Management Co.
IM Spa
Nancy McVey
NWACDC Workforce

Pinnacle Foods
Simmons First Bank
Taurus Financial
Ultra Studios

National Endowment for the Humanities Challenge Grant

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Friends of Fayetteville Public Library
Happy Hollow Foundation
Connie Hendrix-Kral / Merrill Lynch & Co.
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Lennox Pruitt/Prudential Foundation
Matching Gifts
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Dennis and Shirley Stropes
Patty Tisdale
Willard & Pat Walker Charitable Foundation, Inc

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THE MCGILROY FAMILY
IN MEMORY OF
DIANE BLAIR



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Fayetteville A&P Commission
George and Vicki Knight
David Lewis and the Lewis Family
Hayden McIlroy
McIlroy Investments
Susan Norton
Maylon Rice
St. Paul's Episcopal Church

Solar Test Bed Project

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Arkansas Power Electronics International
BP Solar
Campbell Electric
City of Fayetteville
Engineering Consultants, Inc.
Garver Engineering
ICMA - International City/County Management Association
Lowe's of Fayetteville (MLK Blvd.)
Multi-Craft Contractor
Unirac
United Rentals
University of Arkansas's National Center for Reliable Electric Power Transmission
Zero Mountain, Inc.

Roberta Fulbright Society Members

**All gifts were designated for the National Endowment for the Humanities Challenge Grant*

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Mike and Norma Johnson
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2010 Highlights Calendar

February 6: The library's 4th annual Adult Reading Festival kicked off. More than 532 people read 1,222 books during the 10-week program. As part of the Reading Festival, the library hosted a Community Read of *The Boy Who Harnessed the Wind* by William Kamkwamba.

April 20: Sapphire, author of *The New York Times* bestseller *Push*, spoke to conclude the Adult Reading Festival. *Push* had recently been adapted to the Academy Award-nominated film, *Precious*.

June 5: Summer Reading Club kicked off. The 10-week program attracted 2,336 children and 287 teens.

August: FPL unveiled 60 photovoltaic panels, which were installed during the summer through a partnership with the City of Fayetteville, the University of Arkansas and area businesses. The panels produce electrical power, helping to offset the library's monthly energy costs. The panels were funded through a \$60,000 grant from the International City/Council Management Association.

October: Lolly Greenwood, manager of youth services, received the Ann Lightsey Award for Outstanding Children's Librarian at the annual Arkansas Library Association Conference in Little Rock.

October 10: Project Fayetteville was launched. The two-year project will seek participation from city residents and will conclude in the fall 2012 with a gala unveiling. Project Fayetteville will generate funds for the library's National Endowment for the Humanities Challenge Grant.

October 21: Rebecca Skloot, author of *The Immortal Life of Henrietta Lacks*, spoke during the 7th annual Gathering of the Groups, a gathering of Northwest Arkansas area book clubs. *The New York Times* best-selling book was being read throughout the area, including the University of Arkansas campus, as part of Northwest Arkansas' Community Read.

December: The Board of Trustees approved the library's strategic plan, which will guide decision-making through 2015. The plan was drafted using feedback from community members, staff, board members from the Friends of the Library and Library Foundation and the Board of Trustees.



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 Twentieth Century Club

In Memory of Nancy Maier
 Modern Literature Club

In Memory of Dorothy Metcalfe
 Floy York

In Memory of Martha Ann Kirby
 Middleton
 Twentieth Century Club

In Memory of Pat Myers
 Business Ladies Book Club

In Memory of Clara O'Daniel
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In Memory of Rosemary Pullen
 Skip and Billie Rutherford

In Memory of Corinne Shipman
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 Jessica Szenher Consulting
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 Carolyn Olson
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 Jo and Marvin Taylor
 UMR Communications, Inc.
 Phil and Virginia Wilson

In Memory of Kathryn Simons
 Sidney Simons

In Memory of Marion Wyckoff
 Chuck and Jana Britton
 Marian Catron
 Fayetteville Garden Club
 Hilda Hall
 Twentieth Century Club
 Mike and Martha Ward
 Kathleen Williams

In Memory of Betty Zimmer
 Food For Thought Book Club

In Honor of Jim Blair
 Heather Blair and Aaron Lave

In Honor of Jacky Douglas
 Doug and Jeanne Douglas

In Honor of the Genealogy Department
 Dennis Hinkle

In Honor of Lolly Greenwood
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 Robert Zierak

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Arkansas Community Foundation
 Arkansas Game and Fish Commission
 Arts Live Theater
 Zac Barkowski
 Beaver Water District
 Brainstorm Tattoo
 Brass Quintet
 Ellen Bruce
 Dale Carpenter
 Classical Ballet Academy
 John Coleman
 Credit Counseling of Arkansas
 Tom Dillard
 Tim Ernst
 Larry Foley
 Garrison Financial Institute at the
 University of Arkansas's Sam M.
 Walton College of Business
 Barbara Graham
 Carolyn Guinzio
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 Home Energy Consultants
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 Mendy Knott
 KNWA Television
 Legal Aid of Arkansas
 Marion Chapter, Daughters of the
 American Revolution
 Davis McCombs
 Northwest Arkansas Community
 Foundation
 Northwest Arkansas Kids String
 Coalition
 Geoffrey Oelsner
 OMNI Center for Peace, Justice and
 Ecology
 Ozark Bronze
 Nichelle Parish
 Rocky Grove Sun Company
 Judy Ronak / Northwest Arkansas

Symphony
 Miho Sakon
 Bret Schulte
 Sigma Delta Pi
 Kathleen Skaggs
 Stitt Energy Systems
 Temple Shalom
 TheatreSquared
 The Treadwell Institute
 Linda Tian
 U of A County Extension Office
 U of A International Students
 Shankar Vedantam
 Jill Wagar
 Wal-Mart/SAM'S Club Foundation
 Walton Arts Center
 Walton Family Foundation
 Washington County Historical Society
 Willard & Pat Walker Charitable
 Foundation, Inc
 Amy Wilson
 Windgate Charitable Foundation
 Marilyn Yoder

Cam Crouch
 Bethany Crow
 Jim Crowell
 Zoe Curlee-Strauss
 Joe Denning
 Sarah Denning
 Vibha Dharmadhikari
 Ron Dilbert
 Blake Dixon
 Callie Dodson
 Samantha Doss
 Rachel Eaton
 Maxine Elliott
 Joe Euculano
 Julie Feinstein
 Diane Ferguson
 Mary Fitzpatrick
 Zach Fletcher
 Ivonne Flores
 Ellie Foster
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 Madison Fowler
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